

All Kinds Veterinary Hospital

301-994-9919

We're continuing to see appointments. However, out of an abundance of caution and to minimize the risk to you and our staff we are implementing the following protocols:

1. Clients will **NO LONGER be allowed to enter the building.**
2. Call 301-994-9919 to alert our client service representatives that you are here for your appointment, or to pick up medications or food. We will meet you outside the building to check in your patient(s).
3. Please note wait times may be increased due to these new procedures.
4. We ask that you remain in your car or outdoors all the way through the appointment to the checkout process.
5. All exam communications with the doctor and the checkout process will be done over the phone or outside at a minimum safe distance. Please provide your cell phone number.
6. The most efficient way to pay is to call 301-994-9919 and we will take your credit card over the phone.

7. Due to increased call volume, you may experience busy signals. Please continue to call.

8. If you are sick, have any symptoms or have been diagnosed with the COVID-19 virus, as noted by the CDC, please find someone else to bring your pet to their appointment. **If unable to do so, relay this information to our staff over the phone.** We will work with you to determine the best means for treating your pet(s).

9. When visiting our hospital for your curbside appointment, please continue to practice good cough and sneeze etiquette, and utilize appropriate hand hygiene.

****If you are uncomfortable with any portion of this protocol and wish to cancel or reschedule your appointment, please call 301-994-9919.****

We are dedicated to providing the highest care to your pets during this crisis. Therefore, please note that these policies may be modified without notice based on updated recommendations from local, State health officials, and the Maryland Veterinary Medical Association.

~ The Staff and Doctors at All Kinds Veterinary Hospital