

All Kinds Veterinary Hospital

301-994-9919

1. Effective Monday May 3rd, 2021, clients will be permitted back into the building to accompany their pets for Drs appointments. Tech appts, food and medication pickup will still be curbside only services. **Please keep in mind you must wear a mask, use hand sanitizer provided and maintain social distancing if you choose to enter the building.** We ask that you do still call upon arrival to let us know you are here. If you wish to accompany your pet, a technician will come out to get you.
2. **PLEASE DO NOT ENTER THE BUILDING UNLESS ACCOMPANIED BY STAFF.**
3. If you are sick, have any symptoms or have been diagnosed with the COVID-19 virus, as noted by the CDC, please find someone else to bring your pet to their appointment. If unable to do so, relay this information to our staff over the phone. We will work with you to determine the best means for treating your pet(s).
4. If you choose to continue with curbside service, please **Call 301-994-9919** to alert our client service representatives that you are here for your appointment, or to pick up medications or food. We will meet you outside the building to check in your patient(s).
5. When visiting our hospital for a curbside appointment, please continue to practice good cough and sneeze etiquette, and utilize appropriate hand hygiene. ****If you are uncomfortable with any portion of this protocol and wish to cancel or reschedule your appointment, please call 301-994-9919.**** We are dedicated to providing the highest care to your pets during this crisis. Therefore, please note that these policies may be modified without notice based on updated recommendations from local, State health officials, and the Maryland Veterinary Medical Association.
6. Please note, you may still experience appointment wait times that are longer than normal. If at any time you wish to cancel and reschedule your appointment, please call **301-994-9919** and let us know. Due to increased call volume, you may experience busy signals, and increased hold times. Please be patient and we will answer your call as quickly as possible. If you do get a busy signal, please continue to call.
7. If you choose to continue with curbside service, all exam communications with the doctor and the checkout process will be done over the phone or outside at a minimum safe distance. Please provide your cell phone number when calling us at your arrival.

~ The Staff and Doctors at All Kinds Veterinary Hospital